

Data protection

The privacy of your personal data is important to us.

We therefore process your data exclusively on the basis of statutory provisions (GDPR and Austrian Telecommunications Act, TKG, 2003). This privacy policy is to inform you about the most important aspects of data processing on our website.

Contacting us

If you contact us through a form on the website or by e-mail, the data you provide will be stored by us for six months both for the purpose of processing your enquiry and to answer follow-up questions. These data will not be disclosed to third parties without your consent.

Cookies

Our website uses cookies. These are small text files which are saved to your device via your browser. They do not harm your device. We use cookies to make our website offer more user-friendly. Our session cookies (first-party cookies) are automatically deleted at the end of each browser session, i.e. when the browser is closed by the visitor. We also use tracking cookies (third-party cookies), which store the following data on our server and on your PC as soon as you have accepted our cookie request. These data are anonymised.

Data stored upon cookie acceptance: such data are stored for an indefinite period of time and are not transmitted to third parties. Their purpose is to optimise our website:

- Anonymised IP – e.g. 123.123.XXX.XXX
- Country code
- Language settings
- Pages viewed
- Date of each page view
- Time of each page view
- Length of each visit
- Times of visits
- Entry and exit pages
- Links accessed (subsequent pages)
- Sites from which our site is directly accessed (previous pages)
- Instances of search engine access
- Access via social media
- Links from other websites
- If banner advertising is used: Instances of access
- Search terms
- Search pages (entry via search engines)
- Browser version
- Browser plug-ins
- Operating system
- Operating system version
- Browser
- Device type
- Device model
- Device brand

- Device resolution

Your rights

You have a right of access as well as a right to rectification, erasure, restriction, data portability, revocation and objection. If you believe that the processing of your data violates data privacy law or that your data privacy rights have been violated in some other way, you can lodge a complaint with the supervisory authority. In Austria, the data protection authority is called Datenschutzbehörde.

You can reach us as follows:

(Goerner Packaging GmbH, Goerner Formpack GmbH)

E-mail: datenschutz@goerner-group.com

Phone: [+43 \(0\) 463 33 750](tel:+43046333750)